

LUXURY VINYL CARE AND MAINTENANCE

Although Beaulieu[®] Luxury Vinyl Flooring (LVF) is durable, all floor coverings require some care to look their best; many problems can be prevented before they occur. The type and frequency of traffic on your floor covering will determine the frequency of maintenance needed. The type of flooring and even the color will also have some bearing on how much care may be necessary. For example, solid color floorings will show scuffs, scratches, dirt and general wear to a greater degree than multi-colors of chips or patterns. Of course, white or light colors will show staining to a greater degree than darker colors. For this reason, solid color and white floorings should receive special attention in regard to preventative maintenance and the amount of care provided. Proper selection when choosing the type and style of flooring will help prevent maintenance related problems after installation.

INITIAL CARE (within 24 hours of installation)

For dry back (glue-down) vinyl products:

- Adhesive should be given ample time to cure and create a bond between the substrate and the LVF. Ensure that the post-installation room temperature is properly set and allow proper drying time according to the adhesive manufacturer's instructions before walking or placing furniture and appliances on your new flooring.
- Sweep or vacuum thoroughly and remove any adhesive residue from surface. Mineral spirit is fine for this.
- Do not wash/mop the flooring for at least 48 hours after installation. After this time has passed, the flooring can be damp mopped with a solution of a pH neutral resilient floor cleaner. Remove any scuffs and excessive soil by careful scrubbing with recommended solution and a soft absorbent cloth.

For all types of LVF products:

- Sweep or vacuum thoroughly.
- Be careful when placing furniture and appliances over your new flooring. For heavy items, it is recommended to use smooth furniture sliders or move furniture over sheets of plywood or hardboard to prevent damage to your new flooring.
- Check the condition of all the casters or rollers on your furniture before setting them on your flooring. Replace any worn ones.
- Protect your LVF flooring by covering furniture legs with felt protectors.

PROPER STEPS FOR MAINTAINING YOUR LUXURY VINYL FLOORING

1. Regular adherence to an effective maintenance program should include thorough dirt and grit removal by sweeping, dust mopping or vacuuming daily. It should be noted that the use of brush roller agitation on vacuums is not recommended.
2. Promptly remove spills. Damp mop regularly using a pH neutral resilient floor cleaner. Always test cleaners in an inconspicuous area or an unused sample before using on flooring. Abrasive cleaners should never be used on LVF products. **Do not use vinegar, one-step cleaner/polishes or oil soaps on LVF products.**
3. Do not flood your flooring or install it in areas subject to frequent standing water, or in high moisture areas. Flood mopping, hosing and frequent spills can loosen adhesive.
4. Do not use steam mop. The high heat and moisture from steam mops can damage the floor's structure, potentially causing issues such as warping, edge cupping, bending, bubbling and surface damage.
5. Protect your flooring against burns. Burns from the glowing end of a cigarette, matches, or other

- extremely hot items can damage LVF products.
6. In order to prevent indentations and scratches, provide plastic or other non-staining cups with flat under surfaces not less than 2" (5 cm) width for the legs of all furniture or appliances. On smaller diameter chair legs, use non-staining protectors that are the same size as the chair leg. Furniture with casters should have three (3) to five (5) wheels. The casters should be made of a non-staining surface and be a minimum of 3/4" (1.9 cm) wide. Chair pad protectors are required.
 7. Protect your flooring from all tracked-in dirt, abrasive or not, by using non-staining mats at all entryways/ entrances. This will collect tracked-in dirt, sand and pebbles, as well as to absorb moisture. Take time to remove any tracked-in dirt from shoe soles before entering the room. Avoid the use of rubber-backed mats, as certain rubber compounds can permanently stain LVF products. Avoid tracking in tar or asphalt from driveways, as this can also discolor LVF products. Avoid the use of stiletto heels on your flooring as they can cause permanent damage. LVF products have a good resistance to stains, and are not affected by most common household spills; however, any spill should be cleaned up immediately. The longer the spilled materials are left on the flooring, the greater the risk of permanently staining the LVF product. Please refer to the stain removal chart below.
 8. **Luxury vinyl flooring must be protected from direct sunlight exposure. Beaulieu recommends using UV protective film, blinds or curtains in all windows that provide direct sunlight to ensure that the products are not overheated.** Luxury vinyl floor coverings exposed to excessive heat are subject to thermal expansion which may lead to buckling or peaking. Beaulieu will not be held liable for any claims or damages arising out of or related to the failure of the installation when the flooring is exposed to direct sunlight.
 9. Post-installation temperatures should be maintained between 65 °F - 85 °F (18.3 °C - 29.4 °C).

COMMERCIAL ENVIRONMENT

The use of a rotary cleaning machine is permitted with the white, red or blue pads only and a pH neutral resilient floor cleaner. We recommend the white or red pads for regular maintenance (light scrub) and the blue pad for periodic stronger maintenance (deep scrub). The machine must be set at a slow speed to prevent damage.

STAIN REMOVAL CHART

TYPE OF STAIN	CLEANING METHOD
Group A Ink, iodine, mercurochrome, coffee, alcohol, fruit juice, ketchup, vinegar, mustard, blood, urine, vomit, excrement, povidone-iodine (Betadine).	Method A Immediately rub stain with a white cloth dampened in solution of bleach and water (20 parts water and one (1) part bleach) or use water and ammonia (four (4) parts water to one (1) part ammonia). Let set for one (1) minute. Rinse with cold/clean water.
Group B Rust, grass, dye.	Method B Immediately rub stain with soft nylon cleaning sponge dampened in alcohol (isopropyl). Thoroughly rinse with cold/clean water.
Group C Asphalt, tar, grease, oil, wax, chewing gum, nail polish, alkalis, lacquer, paint, rubber.	Method C If needed, remove soiled material with a plastic spatula. Immediately wipe with a white cloth dampened in full strength resilient pH neutral floor cleaner or mineral spirits. Thoroughly rinse with cold/clean water.
Group D Diluted acids, drain cleaner, harsh soaps or detergents.	Method D Immediately remove spill with a clean damp cloth folding frequently. Thoroughly rinse with cold/clean water. After removing liquid spills, use a full strength resilient pH neutral cleaner.
Group E Burns (cigarettes, matches, etc.).	Method E Remove charred/blackened area with small stiff putty knife or spatula; once removed, apply vinyl seaming liquid to repair.

Homeowner Obligations

To maintain warranty coverage and ensure fast and easy warranty service, the homeowner is responsible for the following:

- Keep five (5) planks/tiles of the LVF product after installation for testing purposes.
- Keep and be able to provide the original sales receipt or documentation illustrating proof of purchase and installation date of the product.
- Make sure the flooring is installed according to Beaulieu Installation Instructions.
- Keep a list of cleaners used to maintain your flooring.

Please visit our website at beaulieucanada.com for the most up-to-date version of this document as it may have been revised and updated since this printed version.

Warranty Guide as well as Installation Instructions can also be found on our website at beaulieucanada.com, or you may contact your retailer.