



# BATHROOM ROMAN TUB FILLERS USER MANUAL

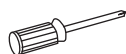
## INTRODUCTION

Thank you for purchasing an authentic Pearl® roman tub filler. Crafted out of the highest quality nickel and brass, each and every fixture component was tested and carefully inspected by hand before they leave the factory.

Please read the instructions carefully to prevent any malfunction and damages to your plumbing and property.

## TOOLS

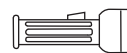
The tools below may be needed to complete the installation. They are not absolutely required, but having them will greatly assist in the installation process. For additional information, check with your local hardware store on the requirements for your installation.



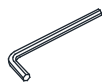
Philips Screwdriver



Plumber's Putty



Flashlight



Allen Hex Key



Thread Seal Tape



Pliers



Channel Locks



Adjustable Wrench



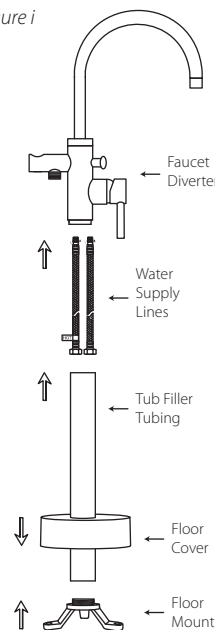
Safety Glasses

## BEFORE YOU BEGIN

- Read all instructions carefully before beginning installation.
- Assemble all the tools you might need.
- Flush both hot and cold water lines before proceeding with installation.
- Turn off main water supply before removing old fixtures.
- Clean surfaces and work area before installing new fixtures.
- Cover openings or drainage to prevent small parts from getting lost.
- Cleaning with any chemical substance will void the limited warranty.
- We always recommend the installation to be performed by a licensed professional.

## TUB FILLER INSTALLATION

Figure i



1. **Turn off** all water supply lines and drainage lines.
2. Clean the installation area thoroughly and remove any excess debris.
3. Attach water supply hoses to the faucet diverter. (Figure i)
4. Pass the water supply lines through the tub filler tubing and connect the faucet diverter to the tub filler tubing. (Figure i)
5. Pass the water supply lines through the floor mount then connect the tub filler tubing to the floor mount. (Figure i)
6. Wrap the threading adapter (not included) in thread seal tape and insert into female fittings. (Figure ii)
7. Flush the water supply lines before connecting the water supply lines to the thread adaptors and test the connection for any leaks. (Figure ii)
8. Use the Riser Base as a template, use a pencil to mark the three mounting points for the tub filler.

Figure ii

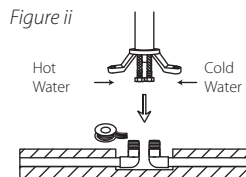
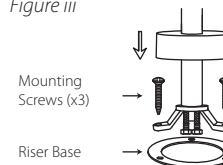


Figure iii



9. Use a 8mm drill bit, drill three holes up to 55mm deep at the marked locations.
10. Install anchors into the floor and then mount the tub filler by tightening the mounting screws into the anchors through the Riser Base. (Figure iii)
11. Slide Floor cover down to cover the floor mount and water connection. (Figure iii)

### HELPFUL HINT:

Always use Teflon® tape or other thread sealing tape on water supply connectors to prevent leaking. Do not use plumber's putty or oil-based sealant. We recommend silicon caulking for sealing drain flange and other parts.



## TESTING

1. Turn on hot and cold water supplies and check all connections for leaks. If there are leaks, turn off water supplies and check to see if proper washers were used along with proper thread sealing tape.
2. Remove aerator, shower heads, and hand showers (if applicable) and let both cold and hot water run for one minute. This will flush the water lines and remove any debris in the system that might otherwise clog the aerator.
3. Turn handles up and down or left and right (if applicable) and test both cold and hot water connections.

## MAINTENANCE

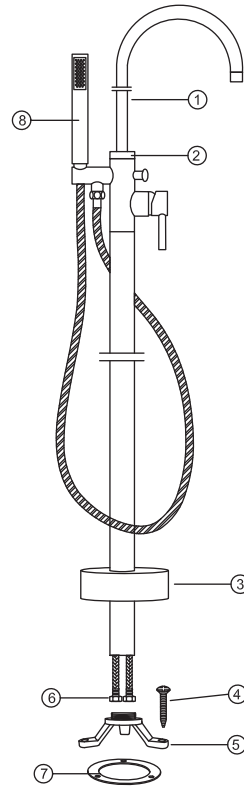
Simply rinse the surface of the shower fixture with clear warm water and soap. For tougher grime rinse with a mild liquid detergent if necessary. Dry the faucet with clean soft cotton cloth.



Do NOT use any acidic cleaning solutions, abrasive cleaners, or harsh cleaners, as it may damage the natural polish or satin finish of your fixture.

All Pearl™ shower fixtures are fitted with ceramic cartridges that can withstand more than 500,000 actuations.

## COMPLETE PARTS LIST



Madison Roman Tub Filler Pictured

1. Tub Filler Spout
2. Facuet Diverter
3. Floor Cover
4. Mounting Screws& Anchors (x3)
5. Floor Mount
6. Braided Water Supply Lines
7. Riser Base
8. Hand Shower and Hose

## WARRANTY

PEARL® Tub Filler Limited Lifetime Warranty covers replacement parts which include: a) leaking or malfunction of the faucet head, b) faucet handle if proven to be a manufacturing defect, c) faucet cartridge, d) other faucet components if proven to be a manufacturing defect. Further tub filler problems that extend beyond the above mentioned may be covered by the PEARL® Tub Filler Limited Lifetime Warranty at the discretion of PEARL®. Only replacement parts covered in the Pearl® Tub Filler Limited Lifetime Warranty are free of charge. PEARL® is not responsible for any shipping and handling costs.

PEARL® Tub Filler Limited Lifetime Warranty does not cover finish reduction, scratches, staining, acid/alkaline etching, damage from chemicals such as alcohol and solvents, damage from cleaning practices, damage from abrasive cleaners, damage from atmospheric conditions, hose fatigue due to natural wear and tear, fatigue to the faucet due to excessive force, or reduced flow due to blockages from external debris. The liability of PEARL® only covers the PEARL® tub filler and shall not exceed the purchase price of the tub filler. PEARL® will not be responsible for any incidental or consequential costs associated with removal or installation of the tub filler or its accessories. This includes any damage and or costs from repair, replacement, or labour. Any subsequent damage or incidents associated with the tub filler will not be the responsibility of PEARL®. This includes flooring damage, water stains, cabinet damage, appliance damage, or accidents resulting in physical harm. The responsibility of PEARL® only extends to the physical component of the tub filler, any damages and harm resulting outside of the physical tub filler are the responsibilities of the homeowner and installer. The PEARL® Tub Filler Limited Lifetime Warranty extends only to the expected lifetime service of the tub filler. The expected lifetime service of the tub filler is 10 years. Pearl® Tub Filler Limited Lifetime Warranty extends up to 10 years of the original purchase date or date of occupancy in the original homeowners home. Installations that do not follow the PEARL® instructions manual are not the responsibility of PEARL®, PEARL® strongly recommends all installations to be installed by licensed professionals. All installations are required a waterline pressure test to ensure no debris slips into the hose. PEARL® is not responsible for any clogged hoses or reduced water flow as a result of dirty waterlines. PEARL® tub filler are only warrantable for home use only, any commercial usage voids warranty.

To be eligible, the homeowner must be the original purchaser of the tub filler. If the home where the faucet resides has changed owners, the warranty will be voided. Warranty is voided if the PEARL® product was relocated from its initial place of installation, which includes installation to a different sink within the building, relocation of tub filler to a new home, installation of tub filler after the rebuilding of the original home, installation on commercial property, subjected to commercial use. Warranty will be voided if the tub filler has been subjected to faulty maintenance, faulty installation, or misuse of the product.

To qualify for PEARL® Tub Filler Limited Lifetime Warranty, the homeowner must provide proof of authenticity of the faucet and proof of purchase. Documents acceptable for proof of purchase includes: original receipt from dealer, packing slip from the dealer, or invoice from the dealer. To prove the product in question is a PEARL® tub filler, homeowner must provide pictures of the whole tub filler and a picture of the PEARL® logo. The picture of the whole tub filler must be clear and identifiable as a PEARL® tub filler. A picture of a disassembled tub filler does not meet the requirements of a clear identifiable picture. The picture of the PEARL® logo must clearly show the logo, pictures distorted or modified by software voids warranty.

Exclusive Remedy: In the event of any defect in the Product that breaches the foregoing warranties, PEARL®, at its option, will repair or replace the defective part of the Product. PEARL® is to be notified with a description of the problem to claim the defective product. In order to notify PEARL® and receive assistance or service under this warranty, the original purchaser may: (1) call 1-604-242-1601 for a consumer service representative who can assist you, or (2) write the consumer service department c/o PEARL® Inc., 120-1231 Burdette Street, Richmond BC, V6V 2Z2, and include a description of the problem, model number, location of purchase, your name, address, phone number and approximate date of purchase, or (3) email PEARL® customer service department by going to [www.PearlSinks.com](http://www.PearlSinks.com), or (4) notifying the location or distributor from which the Product was purchased. You may be required to return the Product to PEARL® for inspection and proof of purchase may be required.

Limitations and Exclusions: PEARL® WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability).

All of the above warranties do not cover damages resulting from improper maintenance, repair, cleaning or installation, misuse, abuse, alterations, accidents, natural deposits, natural oxidation, erosion, or force majeure. Damage to the product caused by accident, misuse or abuse is not covered by this warranty. Failure to comply with cleaning instructions may void this PEARL® warranty. PEARL® reserves the right to discontinue or modify any product at any time. All sinks and faucets should be installed by qualified plumbing professionals. PEARL® is not responsible for any issues that arise due to inadequate plumbing. To claim PEARL® Tub Filler Limited Lifetime Warranty, the homeowner should email [info@pearlsinks.com](mailto:info@pearlsinks.com) with the above required documents or call 1-604-242-1601 for a Customer Service Representative between 9AM-5PM PDT Monday-Friday. \*Labour, shipping and handling not included