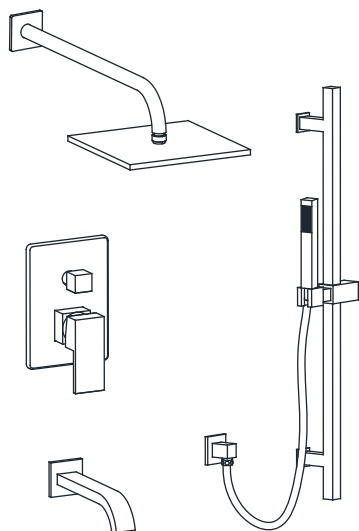


# PEARL® SHOWER FIXTURES



Model Shown: ETHAN

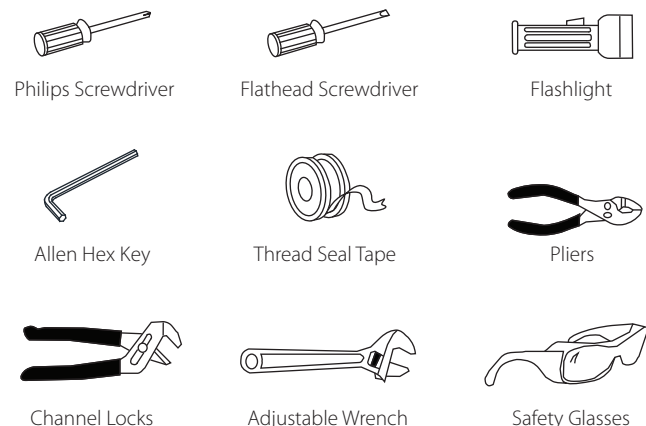
## INTRODUCTION

Thank you for purchasing an authentic Pearl® shower set. Crafted out of the highest quality nickel and brass, each and every fixture component is tested and carefully inspected by hand before leaving the factory.

Please read the instructions carefully to prevent malfunction and/or damages to your plumbing and property.

## TOOLS

The tools below may be needed to complete the installation. They are not absolutely required, but having them will greatly assist in the installation process. For additional information, check with your local hardware store on the requirements for your installation.



## BEFORE YOU BEGIN

- Read all instructions carefully before beginning installation.
- Assemble all the tools you might need.
- Flush both hot and cold water lines before proceeding with installation.
- Turn off main water supply before removing old fixtures.
- Clean surfaces and work area before installing new fixtures.
- Cover openings or drainage to prevent small parts from getting lost.
- Cleaning with any chemical substance will void the limited warranty.
- For the best results we always recommend that the installation be performed by a licensed professional.

## DIVERTER MOUNTING

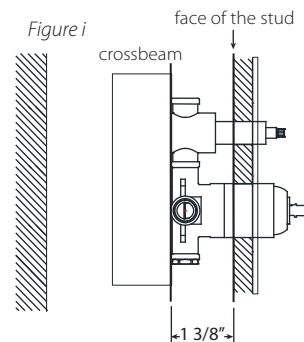
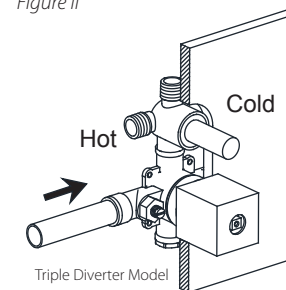


Figure ii



**1. Turn off** all water supply lines and drainage lines.

**2. Clean** the installation area thoroughly and remove any excess debris.

**3. Secure** the diverter **1 3/8"** back from the face of the stud, mounted on a crossbeam. (Figure i)

**4. Connect** the diverter to the water supplies using appropriate fittings. An adaptor may be needed depending on your piping. (Figure ii)

**5. Depending** on your model, connect the shower head, hand shower, and spout piping to the diverter. (Figure iii)

**6. Finish** the surrounding area before proceeding to complete the diverter installation.

**7. Mount** the cover plate to the diverter. (Figure iv)

**8. Install** the handles and switches with an allen key. (Figure v)

**9. Please continue** to the testing section on the back side of this manual.

Figure iii

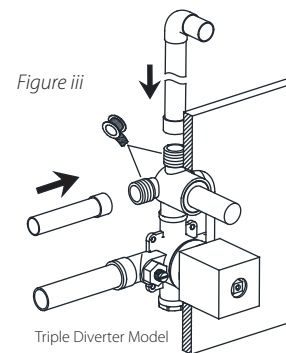
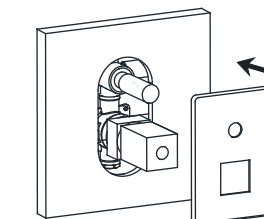
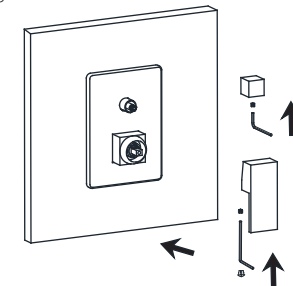


Figure iv



Model Shown: ETHAN

Figure v



## HELPFUL HINT:

Always use Teflon® tape or other thread sealing tape on water supply connectors to prevent leaking. Do not use plumber's putty or oil-based sealant. We recommend silicon caulking for sealing drain flange and other parts.

## SHOWER HEAD INSTALLATION

Figure A

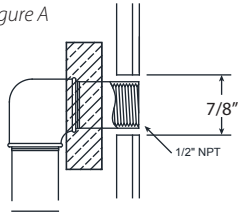
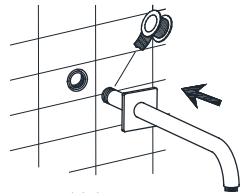


Figure B



Model Shown: MADISON

1. **Turn off** all water supply lines and drainage lines. The supply pipe should **not** protrude beyond the finished wall. (Figure A)

2. Determine the installation location, then route the water supply to the diverter.

3. Connect the shower head pipe and base to the 1/2" drop-ear elbow fitting and use thread sealing tape to prevent any leaks. (Figure B)

4. Attach shower head to the shower head pipe.

## SPOUT INSTALLATION

Figure C

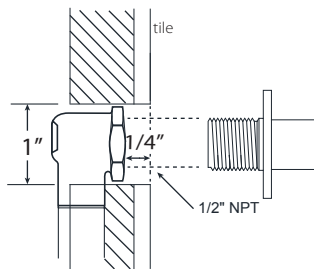
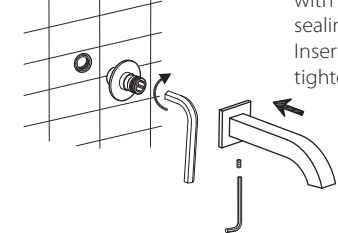


Figure D



Model Shown: ETHAN

1. **Turn off** all water supply lines and drainage lines. The receiving connector should sit **1/4 inch** back from face of finished wall (Tile). (Figure C)

2. Determine the installation location, then route the water supply to the diverter.

3. Tighten the spout connector with the allen key and use thread sealing tape to prevent any leaks. Insert the spout with cover plate, tighten with allen key. (Figure D)

## TESTING

1. Turn on water supply and check all connections for leaks. If there are leaks, turn off water supply and check to see if proper washers were used along with proper thread sealing tape.

2. Remove aerator, shower heads, and hand showers (if applicable) and let both cold and hot water run for one minute. This will remove any debris in the system that might otherwise clog the aerator.

3. Turn handles up and down or left and right (if applicable) and test both cold and hot water connections.

## HAND SHOWER INSTALLATION

Figure E

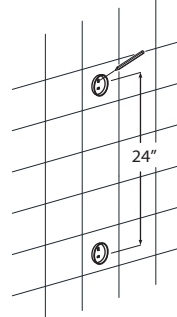


Figure F

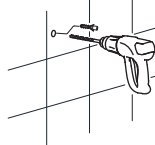


Figure G

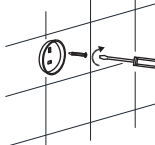
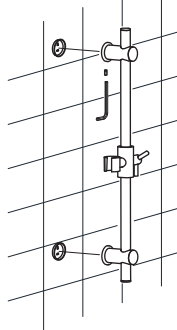


Figure H



1. **Turn off** all water supply lines and drainage lines.

2. Determine the installation location. (Figure E) Drill holes and insert plastic anchors. (Figure F)

3. Secure the two base plates of the shower bar to the wall with the screws provided. (Figure G)

4. Fix the sliding bar using the allen key and screws. (Figure H)

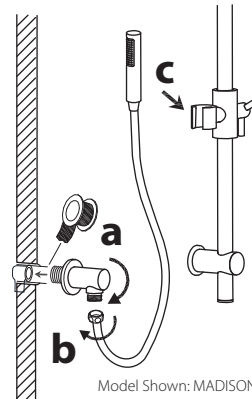
5. The receiving connector should sit **1/4 inch** back from face of finished wall (Tile). (Figure C)

6. **a)** (Figure I) Thread the shower outlet into the into receiving connector.

**b)** (Figure I) Thread the shower hose with the wrench flat into the shower outlet.

**c)** (Figure I) Put the hand shower onto the bracket of the sliding bar.

Figure I



Model Shown: MADISON

## MAINTENANCE

Simply rinse the surface of the shower fixture with clear warm water and soap. For tougher grime rinse with a mild liquid detergent if necessary. Dry the faucet with clean soft cotton cloth.



Do NOT use any acidic cleaning solutions, abrasive cleaners, or harsh cleaners, as it may damage the natural polish or satin finish of your fixture.

All Pearl™ shower fixtures are fitted with ceramic cartridges that can withstand more than 500,000 actuations.

## WARRANTY

PEARL® Shower Fixture Limited Lifetime Warranty covers replacement parts which include: a) leaking or malfunction of the shower head, b) shower handle if proven to be a manufacturing defect, c) shower cartridge, d) other shower components if proven to be a manufacturing defect. Further shower problems that extend beyond the above mentioned may be covered by the PEARL® Shower Fixture Limited Lifetime Warranty at the discretion of PEARL®. Only replacement parts covered in the Pearl® Shower Fixture Limited Lifetime Warranty are free of charge. PEARL® is not responsible for any shipping and handling costs.

PEARL® Shower Fixture Limited Lifetime Warranty does not cover finish reduction, scratches, staining, acid/alkaline etching, damage from chemicals such as alcohol and solvents, damage from cleaning practices, damage from abrasive cleaners, damage from atmospheric conditions, hose fatigue due to natural wear and tear, fatigue to the faucet due to excessive force, or reduced flow due to blockages from external debris. The liability of PEARL® only covers the PEARL® shower fixtures and shall not exceed the purchase price of the shower fixtures. PEARL® will not be responsible for any incidental or consequential costs associated with removal or installation of the shower or its accessories. This includes any damage and or costs from repair, replacement, or labour. Any subsequent damage or incidents associated with the shower fixtures will not be the responsibility of PEARL®. This includes flooring damage, water stains, cabinet damage, appliance damage, or accidents resulting in physical harm. The responsibility of PEARL® only extends to the physical component of the shower fixture, any damages and harm resulting outside of the physical faucet are the responsibilities of the homeowner and installer. The PEARL® Shower Fixture Limited Lifetime Warranty extends only to the expected lifetime service of the faucet. The expected lifetime service of the shower fixtures is 10 years. Pearl® Shower Fixture Limited Lifetime Warranty extends up to 10 years of the original purchase date or date of occupancy in the original homeowners home. Installations that do not follow the PEARL® instructions manual are not the responsibility of PEARL®. PEARL® strongly recommends all installations to be installed by licensed professionals. All installations are required a waterline pressure test to ensure no debris slips into the hose. PEARL® is not responsible for any clogged hoses or reduced water flow as a result of dirty waterlines. PEARL® shower fixtures are only warrantable for home use only, any commercial usage voids warranty.

To be eligible, the homeowner must be the original purchaser of the shower fixture. If the home where the shower resides has changed owners, the warranty will be voided. Warranty is voided if the PEARL® product was relocated from its initial place of installation, which includes installation to a different location within the same building, relocation of the shower fixture to a new home, installation of shower fixture after the rebuilding of the original home, installation on commercial property, subjected to commercial use. Warranty will be voided if shower fixtures have been subjected to faulty maintenance, faulty installation, or misuse of the product.

To qualify for PEARL® Shower Fixture Limited Lifetime Warranty, the homeowner must provide proof of authenticity of the shower fixture and proof of purchase. Documents acceptable for proof of purchase includes: original receipt from dealer, packing slip from the dealer, or invoice from the dealer. To prove the product in question is a PEARL® shower fixture, homeowner must provide pictures of the whole shower fixture and a picture of the PEARL® logo. The picture of the whole shower fixture must be clear and identifiable as a PEARL® shower fixture. A picture of a disassembled shower fixture does not meet the requirements of a clear identifiable picture. The picture of the PEARL® logo must clearly show the logo, pictures distorted or modified by software voids warranty.

Exclusive Remedy: In the event of any defect in the Product that breaches the foregoing warranties, PEARL®, at its option, will repair or replace the defective part of the Product. PEARL® is to be notified with a description of the problem to claim the defective product. In order to notify PEARL® and receive assistance or service under this warranty, the original purchaser may: (1) call 1-604-242-1601 for a consumer service representative who can assist you, or (2) write the consumer service department c/o PEARL® Inc., 120-1231 Burdette Street, Richmond BC, V6V 2Z2, and include a description of the problem, model number, location of purchase, your name, address, phone number and approximate date of purchase, or (3) email PEARL® customer service department by going to [www.PearlSinks.com](http://www.PearlSinks.com), or (4) notifying the location or distributor from which the Product was purchased. You may be required to return the Product to PEARL® for inspection and proof of purchase may be required.

Limitations and Exclusions: PEARL® WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability).

All of the above warranties do not cover damages resulting from improper maintenance, repair, cleaning or installation, misuse, abuse, alterations, accidents, natural deposits, natural oxidation, erosion, or force majeure. Damage to the product caused by accident, misuse or abuse is not covered by this warranty. Failure to comply with cleaning instructions may void this PEARL® warranty. PEARL® reserves the right to discontinue or modify any product at any time. All shower fixtures, sinks and faucets should be installed by qualified plumbing professionals. PEARL® is not responsible for any issues that arise due to inadequate plumbing. To claim PEARL® Shower Fixture Limited Lifetime Warranty, the homeowner should email [info@pearlsinks.com](mailto:info@pearlsinks.com) with the above required documents or call 1-604-242-1601 for a Customer Service Representative between 9AM-5PM PDT Monday-Friday. \*Labour, shipping and handling not included