

Pearl® Limited Lifetime Warranty For Vanity Accessories, Mirrors, and Door Hardware

Any Pearl® vanity accessory, non-LED mirror, and/or door hardware hereafter will be referred to as the “Product”. **Pearl® Limited Lifetime Warranty provides assurances to the consumer that the Pearl® Product is free from defective manufacturing and workmanship for the lifetime of the product, which is the duration of one (1) year.** Homeowners must claim any and all manufacturing and workmanship defects within the first year of installation.

Pearl® Limited Lifetime Warranty reserves the right to either provide credit, parts, or a replacement. It is under Pearl®’s discretion to issue a full product replacement or a replacement part if the product in question is eligible for the warranty. **In the case, a replacement is necessary, the homeowner will only receive a replacement of the same value or of the same model.**

Pearl® is not responsible for any costs associated with the replacement or return of the Pearl® product and is not liable for any costs or damages associated with the installation or removal of the Pearl® Product including the replacement of parts.

Pearl® Limited Lifetime Warranty coverage excludes: *a) damages and problems originating from improper installation, b) finish reduction, c) scratching and staining, d) damage from chemical cleaners, e) damage from abrasive cleaners, f) damage from atmospheric and environmental conditions, g) reduced functionality from external debris or h) damage to material from external force i) other external damages not listed here.*

Any damage or incidents associated with the Product will not be the responsibility of Pearl®. This includes but is not limited to, *flooring damage, water stains, cabinet damage, appliance damage, or accidents resulting in physical harm.*

The liability of Pearl® only covers the Pearl® Product and shall not exceed the purchase price of the product. **Pearl® Products are only warrantable for home use only, any commercial usage voids the warranty. The warranty of Pearl® is voided if damages are caused by the following: environmental disasters (fire, earthquakes, floods, storms) misuse, abuse, and other external damages not listed here. Any damages, harm, or legal building code compliance resulting outside the physical Product are the responsibilities of the homeowner and installers.**

Installations that are not done by a licensed trade professional are not the responsibility of Pearl® and the warranty would then be voided. All installations are to be tested before use by the installer.

To be eligible for the Pearl® Product Limited Lifetime Warranty, The Product must be in its original installation position, if the Pearl® Product has been relocated in any way, the warranty will be voided. Relocation of the Pearl® Product includes the installation of the Product to a different location in the home, in a new home, in its originating location after a home is rebuilt, or if the Product was used for commercial use.

To qualify for Pearl® Product Limited Lifetime Warranty, the homeowner must provide the following:

- Proof of Authenticity of the Product
- Proof of Original Installation Date. Documents acceptable for proof can include the following:
 - Original Receipt from the Origin of Purchase
 - Packing Slip
 - Invoice from Plumber or Supplier.

To prove the product in question is a Pearl® Product, the homeowner **must provide pictures of the Product in its entirety and a picture of the Pearl® Logo.** The whole product's picture must be clear and identifiable as a Pearl® Product. The picture of the logo must clearly show the logo, **pictures that are distorted or doctored by software will not be accepted.**

To claim a Pearl® Product Limited Lifetime Warranty please fill out the form [here](#)
Or

Email us at support@lifewithpearl.com